

# PATIENT RANKINGS

Patients reported a greater than national average ranking in regards to the following interests:

- Courtesy and respect of nurses
- Nurses listening carefully to patients
  - Nurses' overall rating of care
  - Staff doing everything they could to help with pain
- Cleanliness of room/bathroom

## Patients Achieving Functional Discharge Goals



**65%**  
**Stroke**



**63%**  
**Rehab  
Total**

*In 2017, the rehabilitation program served three patients ages 18 or older, and one patient 17 years or younger.*

*Patients admitted to the rehab unit may be adolescents to older adults. All patients will be evaluated on an individual basis for admission.*

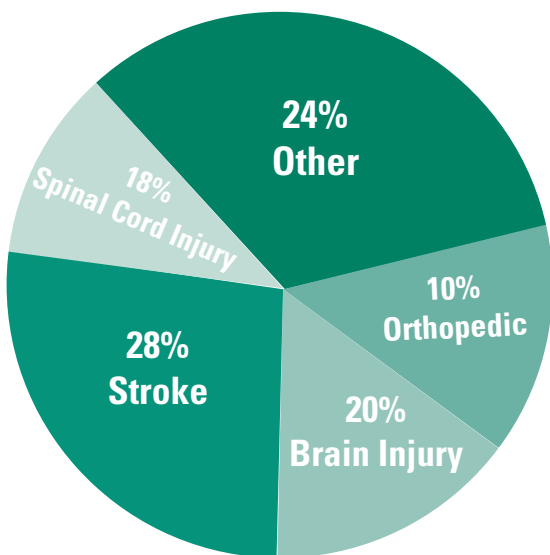


**Avera**   
McKenna Hospital  
& University Health Center

Outpatient Rehabilitation Services

Rehabilitation Services  
1325 S. Cliff Ave.  
Sioux Falls, SD 57105  
**605-322-2100**

# In 2017, Avera McKennan Hospital & University Health Center Served 464 Rehabilitation Patients.



As a rehabilitation patient, you have the right to know about the Avera McKennan rehabilitation unit. We know you have many choices in health care services. Thank you for choosing Avera McKennan.

## Average Length of Stay for Patients Served in 2017

	Avera McKennan	Regional Performance
Stroke	14 days	16 days
Brain injury	12 days	13 days
Debility	11 days	11 days
Orthopedic	11 days	11 days
Spinal cord injury	17 days	16 days

The number of days patients stay on the Avera McKennan rehabilitation unit is the same or less for most diagnoses.

Patients admitted to the Avera McKennan rehabilitation program are more likely to be discharged to home or assisted living than facilities in the region.

## Patients Served in 2017 Discharged to Community

	Avera McKennan	Regional Performance
Stroke	86%	74%
Brain injury	82%	78%
Debility	83%	79%
Orthopedic	92%	83%
Spinal cord injury	94%	75%

## Unplanned Transfers to Acute Medical Facilities in 2017

These patients were transferred to the hospital due to emergent medical issues.

Stroke		Other diagnosis
8 (6.2%)		24 (5.2%)