



Summary of Financial Assistance

Landmann-Jungman Memorial Hospital Avera (LJMH) has a financial assistance policy. LJMH is committed to providing charity care to persons who have healthcare needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay for medically necessary care based on their individual financial situation. Patients who are Uninsured or Underinsured for a medically necessary service who are ineligible for governmental or other coverage, and who have family incomes not in excess of 250% of the Federal Poverty Guidelines may be eligible to receive 100% charity care based on their financial assistance application. LJMH may determine or re-determine a patient's eligibility for charity care any time information on the patient's eligibility becomes available. Copies of the financial assistance policy, summary of the policy, as well as the application materials are available.

How to Request Assistance

1. To obtain copies of Avera's financial assistance policy, a summary of the policy or the application for financial assistance, go to www.avera.org and select the Financial Assistance link. English and Spanish versions are available. To receive this information via mail, contact the business office at the number on your statement. Copies can also be obtained at any Avera facility. To obtain a listing of physical addresses for our facilities, you can visit www.avera.org and click on the Find a Location link. All copies are provided free of charge.
2. Complete the Avera Financial Assistance Application and the Consent to County Release Form.
3. Return the application with the most recent copies of your W-2, Tax Returns, Pay Stubs and Bank Statements to your clinic or hospital for review.

What to Expect

Your application will be reviewed and a decision will be communicated to you via mail. All information is confidential. Your eligibility is determined by:

- Family Size
- Income Guidelines
- Assets; and
- Expenses

Any financial assistance eligible individual may not be charged more than amounts generally billed for emergency or medically necessary care.

If you need further information about financial assistance or assistance with the application process, or need copies of any forms, please contact the business office at 1-605-583-2226. A business office representative is available to provide assistance free of charge.