

OVERVIEW

Patients will be able to send attached photographs, or relevant PDF documentation directly to their providers through the Patient Portal messaging feature.

TARGET AUDIENCE

- All portal users who are seen in an Expanse HCIS

HOW WILL IT IMPACT ME

This enhancement will allow Patient Portal users to upload attachments to the Patient Portal that they want to have accompany their message, specifically image (JPEG/JPG, PNG, and BMP) and document (PDF) files. There is a limit of 3 attachments per message, 50 MB per attachment, and a total of 99MB per message.

Click to add an attachment:

New Message

To:

Subject:

Here are the blood pressure charts we discussed.

99.00 MB remaining

- Only bmp, jpeg, jpg, pdf, and png attachments allowed.
- 50 MB size limit per attachment.
- Maximum 3 attachment(s) per message.

[Add Attachment](#)

There is a limit of 3 attachments:

New Message

To:

Subject:

Here are the blood pressure charts we discussed. What are your thoughts?
Thanks.
Calvin

blood pressure chart.png	(0.07 MB)	
blood-pressure-430.bmp	(1.26 MB)	
blood-pressure-chart-hi-res1-e1483844734208.jpg	(0.08 MB)	

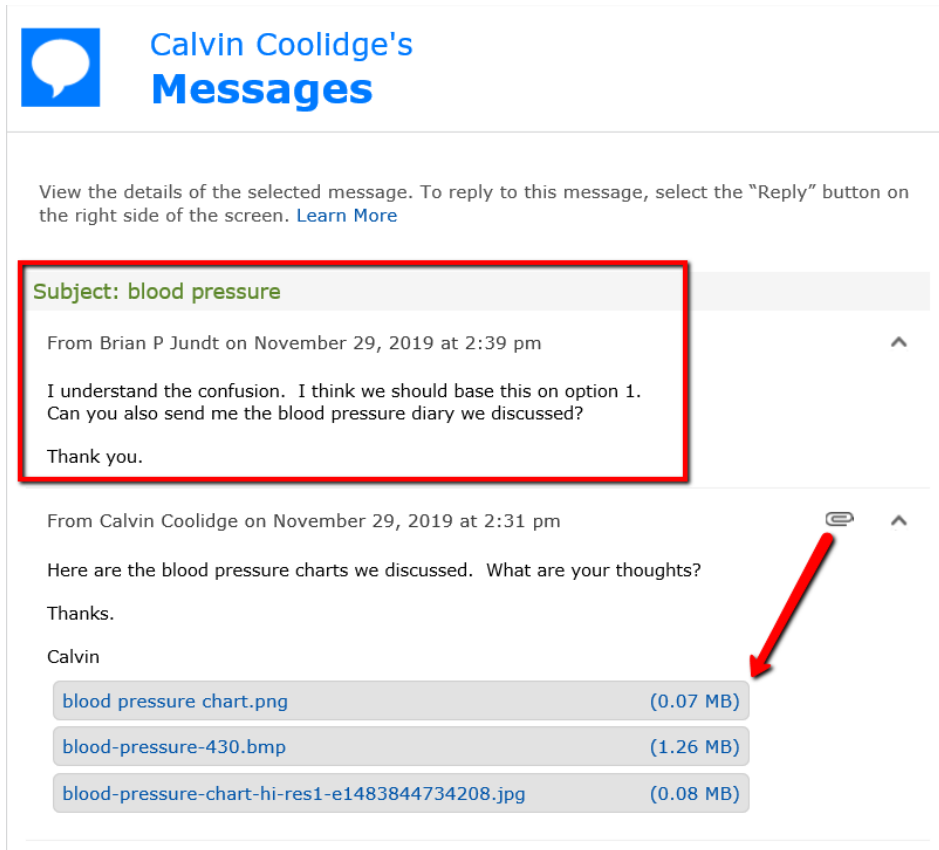
97.60 MB remaining

- Only bmp, jpeg, jpg, pdf, and png attachments allowed.
- 50 MB size limit per attachment.
- Maximum 3 attachment(s) per message.

You have reached the maximum attachment limit.

[Send](#)

The previous attachments are also visible with the provider's response:



Calvin Coolidge's Messages

View the details of the selected message. To reply to this message, select the "Reply" button on the right side of the screen. [Learn More](#)

Subject: blood pressure

From Brian P Jundt on November 29, 2019 at 2:39 pm

I understand the confusion. I think we should base this on option 1. Can you also send me the blood pressure diary we discussed?

Thank you.

From Calvin Coolidge on November 29, 2019 at 2:31 pm

Here are the blood pressure charts we discussed. What are your thoughts?

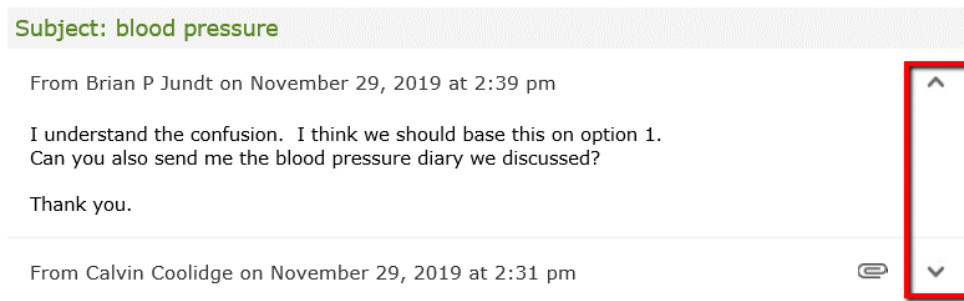
Thanks.

Calvin

- blood pressure chart.png (0.07 MB)
- blood-pressure-430.bmp (1.26 MB)
- blood-pressure-chart-hi-res1-e1483844734208.jpg (0.08 MB)

A red arrow points to the chevron icon on the right side of Calvin's message.

Using the chevron icon will expand or collapse the messages:



Subject: blood pressure

From Brian P Jundt on November 29, 2019 at 2:39 pm

I understand the confusion. I think we should base this on option 1. Can you also send me the blood pressure diary we discussed?

Thank you.

From Calvin Coolidge on November 29, 2019 at 2:31 pm

A red box highlights the chevron icon on the right side of Calvin's message.

Additional documents can be attached to the message string:

Response

To: Brian P Jundt

Subject: blood pressure

Here's that diary as requested.

Home_blood_pressure_diary.pdf (0.19 MB)

98.81 MB remaining

- Only bmp, jpeg, jpg, pdf, and png attachments allowed.
- 50 MB size limit per attachment.
- Maximum 3 attachment(s) per message.

Add Attachment **Send**

Subject: blood pressure

From Calvin Coolidge on November 29, 2019 at 2:41 pm

Here's that diary as requested.

Home_blood_pressure_diary.pdf (0.19 MB)

From Brian P Jundt on November 29, 2019 at 2:39 pm

I understand the confusion. I think we should base this on option 1. Can you also send me the blood pressure diary we discussed?

Thank you.

From Calvin Coolidge on November 29, 2019 at 2:31 pm

Here are the blood pressure charts we discussed. What are your thoughts?

Thanks.

Calvin

blood pressure chart.png (0.07 MB)

blood-pressure-430.bmp (1.26 MB)

blood-pressure-chart-hi-res1-e1483844734208.jpg (0.08 MB)