

St. Michael's Hospital

Avera

410 West 16th Avenue
Tyndall, SD 57066
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2013 – IMPLEMENTATION STRATEGY

Approved by St. Michael's Board of Directors 5/28/13

Mission

It is the mission of St. Michael's Hospital to provide readily accessible care to the people of Bon Homme County and the surrounding area. In keeping with the tradition and the heritage of the Catholic Church, St. Michael's will aim to promote the physical, mental, social and spiritual health of all its patients. The healthcare centers will continue to offer quality services based on community needs and fiscal solvency

How the Implementation Strategy and Community Benefit Plan were Developed

St. Michael's Hospital Avera will conduct a community health needs assessment every three years to evaluate the health of the community, identify high priority health needs, and develop strategies to address the needs of the community. The 2013 St. Michael's Hospital Avera community health needs assessment represents a combination of quantitative and qualitative information based on census data, patient data, and feedback from community leaders and community members representing the broad interests of the community. Data for Bon Homme County was compared to statewide data as well as national data and benchmarks such as Healthy People 2010.

Target Areas and Population

In 2013, a Community Health Needs Assessment was conducted by St. Michael's Hospital Avera for the approximately 5,000 people residing in the St. Michael's Hospital Avera primary service area. Also located in Bon Homme County is a hospital and clinic in Scotland and a medical clinic in Springfield. Of special focus, therefore, were the healthcare needs of the communities of Tyndall and Avon.

Health Needs Identified

The primary data collected indicated a widespread appreciation for healthcare services currently provided by St. Michael's Hospital Avera and the desire to maintain the availability of local services and local healthcare providers well into the future. Interviewees identified up to date technology/equipment and the availability of eServices such as eEmergency and eConsult as very positive. The need for updated patient rooms was also noted and identified as important to patients and their families.

A wide variety of resources are available to the community to improve health and well being such as St. Michael's wellness center, the Hoch fitness center, parks, swimming pool, walking trail, and St. Michael's nutritional counseling, and all were viewed positively. Obesity and particularly childhood obesity was identified as a concern. Promotion of healthy eating, healthy options when eating out, and year round availability of organic foods were identified as challenges.

The need for mental health services was another concern. Of special note was the perception of increased depression in children as well as adults and the limited access to behavioral health resources.

PRIORITY NEEDS

#1 Finding: Up to Date Medical Facilities

A recurring theme was the importance of healthcare being available in our local community with high quality providers and up to date facilities. There were many positive comments about the excellent medical staff and wide variety of outreach services available. The eServices such as eEmergency and eConsults are also viewed as high quality services that assist in allowing patients to be cared for close to home. However, the hospital patient rooms are becoming outdated and no longer meet patient expectations.

The current patient rooms, which are primarily semi-private rooms with shared bathrooms, do not meet the needs or expectations of today's patients. Whether the patient is an inpatient, skilled swing bed, nursing facility swing bed or outpatient, private rooms with private bathrooms are now considered the standard of care due to their impact on infection control and patient satisfaction.

#1 Plan: St. Michael's Hospital Avera is considering a building project which would include a new wing on the ground floor to accommodate patient rooms. The patient rooms will all be private rooms with private bathrooms.

St. Michael's Hospital Board of Directors has hired a consultant to conduct a feasibility study to determine community support for a capital fund campaign for this project.

#2 Finding: Childhood Obesity and Healthy Eating Options

Pediatric obesity and poor nutrition was identified as one of the largest health concerns for our area. Healthy eating after school as well as the lack of healthy options for eating out and at the swimming pool were specifically mentioned.

#2 Plan: Investigate the feasibility of a collaborative effort to provide nutritional education to students and/or parents.

3 Finding: Access to Behavioral Health Resources

Depression in children and in our elderly population and access to behavioral health resources was another concern that was identified.

#3 Plan: St. Michael's Hospital Avera has invested in technology for telehealth which accommodates eConsults by specialists. Although behavioral health specialists currently have very limited availability, St. Michael's Hospital Avera plans to consider utilization of eConsults for behavioral health resources as they become available. It was also noted that Avera is in the process of developing a mental health service line throughout the system.
