Scripting **KIWEPP & SAFETY 1ST**

**KNOCK**
Good Morning, afternoon, evening

**INTRODUCE**
SELF/IDENTIFY your patient/resident

**WASH**
HANDS - Before I start, I will do hand hygiene

**EXPLAIN**
PROCEDURE

**PRIVACY**
POSITION of comfort - ? Pain; Offer Nutrition & Hydration, anything I can get you before we get started?

**SCAN**
FOR SAFETY. Your safety is important to me. Call lite, lock bed, footwear, wc brakes, scan room, bed low position.

**ABSOLUTELY! IT’S MY PLEASURE!**

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Scripting **PPSW**

**PRIVACY**

**POSITION**
OF COMFORT Is there anything else I can get for you? Pain; Hydration

**SCAN**
FOR SAFETY. Your safety is important to me. Call lite, lock bed, footwear, wc brakes, scan room, bed low position.

**WASH**
Your hands / hand hygiene bed low position.

**PLEASE LET ME KNOW IF YOU NEED ANYTHING...**

YOUR COMFORT AND SAFETY IS IMPORTANT TO US!

THANK YOU!

THANKS FOR COMING!

WE APPRECIATE YOUR VISIT!

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**WHEN ENTERING A ROOM FOR CNA SKILLS TESTING...**

Think **KIWEPP & SAFETY 1ST**

‘Key We Pee & SAFETY 1ST ’
Key (like the fruit KIWI but we changed the letters to KI - Knock on door, Introduce yourself, Identify resident)

WE - (Wash hands, Explain the procedure)

Pee - (2 P’s – Privacy and Position of comfort)

SAFETY 1ST

Use positive words like: ‘absolutely!’, & ‘It’s my pleasure!’

**WHEN EXITING A ROOM FOR CNA SKILLS TESTING...**

PPSW

‘Pee Pee S W’

P: Privacy

P: Position of comfort

S: Safety 1st

W: Wash hands/hand hygiene

Use positive words like: ‘My pleasure’, ‘Your comfort and safety in very important’, ‘Thank you!’, when visitors are leaving: ‘Thanks for coming!’ and ‘We appreciate your visit’ and ‘Come again!’