

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Platte Health Center Avera complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Platte Health Center Avera does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Platte Health Center Avera:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Information written in other languages

If you need these services, contact a member of Administration or the Compliance Officer.

If you believe that Platte Health Center Avera has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer
Platte Health Center Avera
601 E. 7th Street, PO Box 200
Platte, SD 57369
605-337-3364
TTY: 605-331-7800
Fax: 605-337-2289
Jody.sternberg@avera.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F
HHH Building
Washington, D.C. 20201
1-800-368-1019
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: Language assistance services, free of charge, are available to you . Call 1-605-337-3364 (TTY: 1-605-331-7800).

Top 15 non-English Languages Spoken in South Dakota

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-605-337-3364 (TTY: 1-605-331-7800).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-605-337-3364 (TTY: 1-605-331-7800).

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-605-337-3364 (TTY : 1-605-331-7800)。

Karen: ဟံသာဝတီသံသး- နမ့်ကတိ ကညီ ကျိန်အဃိ, နမးနီ ကျိန်အတိမ်မးမးလဲ တလက်တုန်လက်စု နိတမံတုန်သုနီလီ. ကိ: 1-605-337-3364 (TTY: 1-605-331-7800)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-605-337-3364 (TTY: 1-605-331-7800).

Serbo-Croatian: OBAVIJESTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-605-337-3364 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-605-331-7800).

Amharic: ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚክተለው ቁጥር ይደውሉ 1-605-337-3364 (መስማት ለተሳናቸው: 1-605-331-7800)።

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-605-337-3364 (TTY: 1-605-331-7800).

Nilotic-dinka (Sudanic): PIN KENE: Na ye jam në Thuonjan, ke kuony yenë koc waar thook atö kuka lëu yök abac ke c'in wënh cuatë piny. Yuopë 1-605-337-3364 (TTY: 1-605-331-7800).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-605-337-3364 (TTY: 1-605-331-7800) 번으로 전화해 주십시오.

Cushite/Oromo: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-605-337-3364 (TTY: 1-605-331-7800).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-605-337-3364 (телетайп: 1-605-331-7800).

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-605-337-3364 (телетайп: 1-605-331-7800).

French : ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-605-337-3364 (ATS : 1-605-331-7800).