

## Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Avera Weskota Memorial Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Avera Weskota Memorial Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Avera Weskota Memorial Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters; and
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters; and
  - Information written in other languages

If you need these services, contact Education Services.

If you believe that Avera Weskota Memorial Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Quality/Risk Management Director  
Avera Queen of Peace  
525 N. Foster  
Mitchell, SD 57301  
605-995-2000  
Fax: 605-995-2441  
brenda.olson@avera.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Quality/Risk Management Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F  
HHH Building  
Washington, D.C. 20201  
1-800-368-1019  
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-605-995-2000 (TTY: 1-605-331-7800).

## **Top 15 non-English Languages Spoken in South Dakota**

**Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-605-995-2000 (TTY: 1-605-331-7800).

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-605-995-2000 (TTY: 1-605-331-7800).

**Chinese:** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-605-995-2000 (TTY : 1-605-331-7800) 。

**Karen:** ဝိသုဒ္ဓိဝိသုသ်- နမ့်ကတိ၊ ကညီ ကျိအယိ၊ နမ့်န့ ကျိအတိ၊ ဝါလါ တလါဝိသုသ်လါဝါ နိတံ၊ ဝါသုသ်န့လိ။ ကိ: 1-605-995-2000 (TTY: 1-605-331-7800)

**Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-605-995-2000 (TTY: 1-605-331-7800).

**Nepali:** ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-605-995-2000 (टिडिवाइ: 1-605-331-7800) ।

**Serbo-Croatian:** OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-605-995-2000 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-605-331-7800).

**Amharic:** ማሰታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ደርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-605-995-2000 (መስማት ለተሳናቸው: 1-605-331-7800)።

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-605-995-2000 (TTY: 1-605-331-7800).

**Nilotic-Dinka (Sudanic):** PID KENE: Na ye jam ně Thuṅjaṅ, ke kuṅny yeně kəc waar thook atö kuka ləu yök abac ke cĭn wĕnh cuatě piny. Yuopë 1-605-995-2000 (TTY: 1-605-331-7800)

**Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-605-995-2000 (TTY: 1-605-331-7800) 번으로 전화해 주십시오.

**Cushite/Oromo:** XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-605-995-2261 (TTY: 1-605-331-7800).

**Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-605-995-2000 (телетайп: 1-605-331-7800).

**Ukrainian:** УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-605-995-2000 (телетайп: 1-605-331-7800).

**French:** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-605-995-2000 (ATS : 1-605-331-7800).