

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Avera St. Benedict Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Avera St. Benedict Health Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Avera St. Benedict Health Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Information written in other languages

If you need these services, contact the Vice President of Patient Care Services.

If you believe that Avera St. Benedict Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Vice President of Patient Care Services
Avera St. Benedict Health Center
401 W Glynn Dr
Parkston, SD 57366
605-928-3311
FAX: 605-928-7368
Desnise.Muntefering@Avera.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F
HHH Building
Washington, D.C. 20201
1-800-368-1019
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

INTERPRETERS AVAILABLE

ATTENTION: You have access to interpretation services 24/7 at no personal cost to you.

Top 15 non-English Language Spoken in South Dakota

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-605-928-3311

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-605-928-3311

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-605-928-3311

Karen ၵိသး- နမ့ၵ်ကတိၵ် ကညိၵ် ကျိၵ်အယိၵ်, နမ့ၵ်န့ၵ် ကျိၵ်အတၵ်မၵ်တၵ်လၵ် တလၵ်ဘျိၵ်လၵ်တၵ် နီတမံၵ်ဘျိၵ်သ့န့ၵ်လီၵ်. ကိး
1-605-928-3311

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-605-928-3311

Nepali: ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ | फोन गर्नुहोस् 1-605-928-3311

Serbo/Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-605-928-3311 (

Amharic: ማሳሰቢያ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-605-928-3311

Sudanic: PID KENE: Na ye jam në Thuonjan, ke kuony yenë kës waar thook atö kuka lëu yök abac ke c'in wënh cuatë piny. Yuorë 1-605-928-3311

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-605-928-3311.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-xxx-xxx-xxxx (TTY: 1-xxx-xxx-xxxx)번으로 전화해 주십시오.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-605-928-3311.

Cushite/Oromo: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidaahan ala, ni argama. Bilbilaa 1-605-928-3311.

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-605-928-3311.

French : ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-605-928-3311.

