

Notice: Nondiscrimination and Accessibility Requirements

Avera Home Medical Equipment complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Avera Home Medical Equipment does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Avera Home Medical Equipment:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language isn't English, such as:
 - Qualified interpreters; and
 - Information written in other languages

If you need these services, contact the Section 1557 Coordinator or the local Avera Home Medical Equipment facility.

If you believe that Avera Home Medical Equipment] has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Section 1557 Coordinator
2400 S. Minnesota Ave, Suite 102
Sioux Falls, SD 57105
Phone: 605-322-1859
Fax: 605-322-1831
maryclare.miller@avera.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F
HHH Building
Washington, D.C. 20201
1-800-368-1019
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Avera@Home

INTERPRETERS AVAILABLE

You have access to interpretation services 24/7 at no personal cost to you.
This chart includes languages commonly spoken in our community, additional languages are available.
For Interpreter Services please contact any Avera@Home Employee
English: Do you speak [language]? We will provide an interpreter at no personal cost to you.

SPANISH:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

GERMAN:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

CHINESE:

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。

KAREN:

ဟံသုင်ဟံသး- နမ့ကတိကညီ ကျိာအသိ, နမ့န့ ကျိာအတိမၤစၢၤလၢ တလၢာ်ဘျုးလၢာ်စ့ၤ နီတမံၤဘျုးသ့န့ၣ်လီၤ.

VIETNAMESE:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

NEPALI:

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस्

SERBO-CROATIAN:

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.

AMHARIC:

ማሰታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚክተለው ቁጥር ይደውሉ

SUDANIC:

Sunda: Naha anjeun nyarita Sunda? Kami baris nyadiakeun iterpreter di no ongkos pribadi ka anjeun.

TAGALOG:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

KOREAN:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

RUSSIAN:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

CUSHITE:

Ma ku hadashaa Af Soomaali? Waxaan kuu helaynaa tarjumaan bilaa lacag ah.

UKRANIAN:

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки.

FRENCH:

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

ARABIC:

ناجمل لابل كل رفاوتت ةيوغللل ةدعاسملا تامدخ نإف ، ةغللل ركذا ثدحتت تنك اذإ : ةظوح ل.

HINDI:

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।

BANTU:

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu.

HMONG:

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj.

JAPANESE:

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。

KURDISH:

هتسه درهب وۆ وۆب ، یی اړۆخ هب ، نامزی ته م رای ینا که هی رازوگ ته مزخ ، ته ی هکه ده سه هق یدروک ینامز هب رهگه ئی : یراداگائ

LAOTIAN (LAO):

ໄປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ.

MON-KHMER, CAMBODIAN:

ព្រឹត្តិការណ៍: ពេញចុងអំឡុងពេល មហាវិថី រោងចក្រនីតិយុត្តិធម៌ រាជធានីភ្នំពេញ មួយចន្លោះពេល មួយចន្លោះពេល មួយចន្លោះពេល

NORWEIGEN:

MERK: Hvis du snakker norsk, er gratis språkassistentjenester tilgjengelige for deg.

PENNSYLVANIA DUTCH:

Wann du schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff

PERSIAN (FARSI):

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما

SWAHILI:

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo.

THAI:

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี

AMERICAN SIGN LANGUAGE: (ASL):

