

St. Michael's Hospital Avera

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Tyndall, SD 57066
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2019 – IMPLEMENTATION STRATEGY

Approved by St. Michael's Hospital Avera Board of Directors



Secretary, Board of Directors

9-25-19

Date

Summary

St. Michael's Hospital Avera is a 25 bed critical access hospital with a mission to promote the physical, mental, social and spiritual health of all its patients. The facility is located in Tyndall, the county seat of Bon Homme County in South Dakota. The hospital defines its primary service area as Bon Homme County. This designation is not only a geographic one but is also supported by inpatient discharge data. According to the *Inpatient Origin and Destination semi-Annual Report for January – June 2018*, compiled by the South Dakota Association of Healthcare Organizations (SDAHO), 96.0 percent of St. Michael's Hospital Avera inpatient discharges originate in the hospital's primary service area of Bon Homme County.

This report summarizes St. Michael's Hospital Avera's plans to address the prioritized needs from the 2019 Community Health Needs Assessment (CHNA) conducted by the CHNA Committee.

Prioritized Health Needs Identified

As part of the CHNA, the committee discussed the data gathered and came to a consensus, ranking the health needs of the community as follows:

- 1) Behavioral health services
- 2) Physical inactivity

The committee appreciated the positive comments showing support and appreciation relative to access to primary care and felt this validates our progress and achievement in this area. Ongoing efforts will be continued to maintain the availability of local health care services and local healthcare providers. It was noted that numerous comments reflected appreciation for the healthcare services currently provided by St. Michael's Hospital Avera, the up to date facilities, and the high quality providers and staff. The retail pharmacy and extended clinic hours (early morning, evening, and weekend), and availability of same day appointments were identified as being essential to our local communities. It is widely felt that care is provided to all patients with the same level of compassion and respect regardless of patient socio-economic status. The availability of eServices such as eEmergency and eICU are viewed as high quality services that allow patients to be cared for close to home.

What St. Michael's Hospital Avera will do to address community health needs:

The Committee has set the following goals to address community health needs:

- Improve access to behavioral health services available to our community on a local level.
- Promote healthy lifestyle choices, physical activity and weight management.

Action Plan:

- 1) Improve access to behavioral health services available to our community on a local level:
In partnership with Avera eCare Behavioral Health, St. Michael's Hospital Avera will participate in the eTriage services and offer virtual behavioral health appointments via telemedicine technology.
- 2) Promote healthy lifestyle choices, physical activity and weight management:
St. Michael's Hospital Avera will provide education and health promotion initiatives to promote healthy lifestyle choices, address physical inactivity and encourage weight management. St. Michael's will continue to offer nutritional education and wellness center activities and classes. The facility will also collaborate with local representatives to participate in the Healthy Hometown initiative with Wellmark.