2019 – 2021 Implementation Strategy

Based on
Fiscal Year 2019 Community Health Needs Assessment Findings

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About the Implementation Strategy

The 2010 Patient Protection and Affordable Care Act, commonly known as the Affordable Care Act or the ACA, requires not-for-profit, tax-exempt hospitals to conduct a Community Health Needs Assessment (CHNA) and related Implementation Strategy (IS) at three year intervals. This is the third CHNA/IS that Avera Weskota Memorial Hospital has conducted and the findings will guide the ministry’s strategy and community-focused activities over the next three years.

In the 2019 CHNA, Avera Weskota Memorial Hospital identified two significant health needs in Jerauld County: further community health education efforts and remove barriers to primary care access. The document found in the Appendix is a roadmap to guide and measure Avera Weskota Memorial Hospital’s, and its partner organizations’, response to these identified needs. The document will be updated quarterly with relevant data and action steps adjusted as needed to reflect completed action steps, new opportunities, and/or strategic adjustments.

Accountability to the hospital Board and the community will occur through data collection and assessment of progress on the Implementation Strategy no less than semi-annually over the three year implementation timeline. As a living document, the Implementation Strategy may be revised during the implementation period in order to reflect successful completion of objectives and/or emerging opportunities.

About Avera Weskota Memorial Hospital

Avera Weskota Memorial Hospital (Avera Weskota or the hospital) is a 25-bed Critical Access Hospital (CAH) located in Wessington Springs, South Dakota. The hospital is a leased entity of Avera Queen of Peace, one of six regional hubs operated by Avera. Avera is a regional health network comprised of nearly 350 locations in 100 communities throughout eastern South Dakota and the surrounding states. Avera Weskota is a proud member of this fully integrated network in a geographical footprint of more than 72,000 square miles and 86 counties, and a population of more than one-million. The entities of Avera share a common mission—to make a positive impact in the lives and health of persons and communities by providing quality services guided by Christian values. Rooted in the Gospel, Avera is a health ministry sponsored by the Benedictine Sisters of Yankton and the Presentation Sisters of Aberdeen, South Dakota.
Board Approval

The 2019 – 2021 Implementation Strategy to address the Avera Weskota Memorial Hospital Fiscal Year 2019 Community Health Needs Assessment findings was presented to the Avera Queen of Peace Board of Directors on November 8, 2019. The Board of Directors reviewed, approved and adopted the planned strategy.

Avera Queen of Peace Board of Directors Approval:

[Signature]
Chairperson,
Avera Queen of Peace Board of Directors

11-12-19
Date
## Significant Health Need: Community Health Education

**Goal(s):** Decrease the number of patients without access to community health education in Jerauld County over 3 years.

<table>
<thead>
<tr>
<th>Action Step</th>
<th>Measurement Units</th>
<th>Benchmark (2019 average)</th>
<th>Goal (Annual)</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
<th>Narrative</th>
<th>Responsible Orgs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase awareness of the national ‘Stop the Bleed’ campaign</td>
<td># of attendees</td>
<td>0</td>
<td># of students in the class who attends – get total number of students</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Hold 1 event annually – TBD on date</td>
<td>AWMH</td>
</tr>
<tr>
<td>Increase collaboration with Horizon Healthcare on community health education</td>
<td># of events</td>
<td>0</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Horizon Healthcare has held education events in the past, but never let Avera take part in the event (specific topics presented on) -- TBD on next event date</td>
<td>AWMH</td>
</tr>
<tr>
<td>Increase educational posts on Facebook</td>
<td># of posts</td>
<td>13</td>
<td>26</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>15 photo pics usually historical, 47 information not necessarily educational – (i.e. Angel tree, foundation, reminders of events) and 13 educational – (get flu shot, tips to prevent hypothermia etc.)</td>
<td>AWMH</td>
</tr>
</tbody>
</table>
## Significant Health Need: Primary Care Access

### Goal(s):
Decrease the number of patients without access to primary care services at Horizon Healthcare Inc. over 3 years.

<table>
<thead>
<tr>
<th>Action Step</th>
<th>Measurement Units</th>
<th>Benchmark (2019 average)</th>
<th>Goal (Annual)</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
<th>Narrative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase access to primary care services</td>
<td># of providers</td>
<td>3.1 (number of providers they currently have)</td>
<td>4.1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>New provider will start</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Additional primary care provider hired at Horizon with the recruitment help of AWMH – getting data for primary care services (immunization rates/well visits) is challenging because of relationship. Will evaluate more action steps next year.</td>
</tr>
</tbody>
</table>

**Responsible Orgs.:** AWMH