2019 – 2021 Implementation Strategy

Based on
Fiscal Year 2019 Community Health Needs Assessment Findings

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About the Implementation Strategy

The 2010 Patient Protection and Affordable Care Act, commonly known as the Affordable Care Act or the ACA, requires not-for-profit, tax-exempt hospitals to conduct a Community Health Needs Assessment (CHNA) and related Implementation Strategy (IS) at three year intervals. This is the third CHNA/IS that Avera De Smet Memorial Hospital has conducted and the findings will guide the ministry’s strategy and community-focused activities over the next three years.

In the 2019 CHNA, Avera De Smet Memorial Hospital identified one significant health need in Kingsbury County: remove barriers to skilled home health care access. The document found in the Appendix is a roadmap to guide and measure Avera De Smet Memorial Hospital’s, and its partner organizations’, response to these identified needs. The document will be updated quarterly with relevant data and action steps adjusted as needed to reflect completed action steps, new opportunities, and/or strategic adjustments.

Accountability to the hospital Board and the community will occur through data collection and assessment of progress on the Implementation Strategy no less than semi-annually over the three year implementation timeline. As a living document, the Implementation Strategy may be revised during the implementation period in order to reflect successful completion of objectives and/or emerging opportunities.

About Avera De Smet Memorial Hospital

Avera De Smet Memorial Hospital (Avera De Smet or the hospital) is a newly constructed 6-bed Critical Access Hospital (CAH) located in De Smet, South Dakota. The hospital is a leased entity of Avera Queen of Peace, one of six regional hubs operated by Avera. Avera is a regional health network comprised of nearly 350 locations in 100 communities throughout eastern South Dakota and the surrounding states. Avera De Smet is a proud member of this fully integrated network in a geographical footprint of more than 72,000 square miles and 86 counties, and a population of more than one-million. The entities of Avera share a common mission—to make a positive impact in the lives and health of persons and communities by providing quality services guided by Christian values. Rooted in the Gospel, Avera is a health ministry sponsored by the Benedictine Sisters of Yankton and the Presentation Sisters of Aberdeen, South Dakota.
Board Approval

The 2019 – 2021 Implementation Strategy to address the Avera De Smet Memorial Hospital Fiscal Year 2019 Community Health Needs Assessment findings was presented to the Avera Queen of Peace Board of Directors on November 8, 2019. The Board of Directors reviewed, approved and adopted the planned strategy.

Avera Queen of Peace Board of Directors Approval:

Chairperson,
Avera Queen of Peace Board of Directors

Date: 11-12-19
Appendix
## Significant Health Need: Home Health Care Access

**Goal(s):** Over 3 years, decrease the number of patients without access to skilled home health care services in Kingsbury County.

<table>
<thead>
<tr>
<th>Action Step</th>
<th>Measurement Units</th>
<th>Benchmark (2019 average)</th>
<th>Goal (Annual)</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
<th>Narrative</th>
<th>Responsible Orgs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase Avera@Home Home Health patients</td>
<td># of patients</td>
<td>0</td>
<td>26 (could be less because services will start mid-year during first year)</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
<td>Kingsbury County did not previously have access to home health care. 13 HH patients expected by June 30, 2020. 26 patients in years 2 and 3 – 78 Total.</td>
<td>Avera@Home – Nathel</td>
</tr>
<tr>
<td>Increase the number of Avera@Home Home Health patients using lab services</td>
<td># of tests</td>
<td>0</td>
<td>26-52 lab tests annually</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
<td>Avera@Home &amp; lab services to start beginning to mid Nov. 1-2 lab tests per home health patient. 78-156 lab tests over 3 years.</td>
<td>ADMH – Steph</td>
</tr>
<tr>
<td>Provide education and marketing materials for patients</td>
<td>Complete: Y/N</td>
<td>N/A</td>
<td></td>
<td>N/A</td>
<td>N/A</td>
<td>Plan for rollout</td>
<td>One-time action – will follow up with Nathel on her plan. Will go out sometime in Q3.</td>
<td>Avera@Home– Nathel</td>
<td></td>
</tr>
<tr>
<td>Provide Avera@Home access to community resource information</td>
<td>Complete: Y/N</td>
<td>N/A</td>
<td>Ongoing</td>
<td>Complete</td>
<td></td>
<td></td>
<td>One-time action: ADMH role in this complete – ongoing upkeep of list will be done by Avera@Home</td>
<td>ADMH – Traci Smith/ Nathel</td>
<td></td>
</tr>
</tbody>
</table>