

Marshall County  
Healthcare Center  
**Avera** 

**IMPLEMENTATION  
STRATEGY AND  
COMMUNITY  
BENEFIT PLAN**

**FY 2022-2024**

## Summary

Marshall County Healthcare Center Avera is a 20-bed/10-swing bed critical-access hospital, located in Britton, S.D. with a mission to oversee that the full continuum of quality health care services is made available to the people in its region. The facility's service area is defined geographically as Marshall County, S.D.

This report summarizes Marshall County Healthcare Center Avera's plans to address the prioritized needs from the 2022 Community Health Needs Assessment conducted by the CHNA Committee.

## Prioritized Needs Identified

As part of the CHNA, the committee discussed the data gathered and came to a consensus, ranking the health needs of Marshall County as follows:

- 1) Mental/Behavioral Health Services
- 2) Maintaining EMT/Ambulance Service
- 3) Dental Services

## What Marshall County Healthcare Center Avera will do to address community health needs

The committee has set the following goals to address community health needs:

- Improve Mental/Behavior Health Services through multiple actions including education of staff and patients and collaboration with other providers.
- Collaborate with Marshall County Ambulance to help ensure the continuation of ambulance services.
- Collaborate with community leaders to explore options for bringing dental services to the area.

## Action Plans

### 1) Improve Mental/Behavioral Health Services:

- a. In an effort to educate the public on how to respond to mental health situations and reduce the stigma associated with mental health, Marshall County Healthcare Center Avera will ensure that a Mental Health First Aid class is held in Britton or Langford at least once per fiscal year. Marshall County Healthcare Center Avera will provide staff time to organize and advertise the class, the facility to hold the class, and financial support of the class if other grant or sponsorship funding sources cannot be secured.
- b. Marshall County Healthcare Center Avera will ensure facility representation on the board of directors for Northeastern Mental Health Center (Aberdeen, SD) to ensure Marshall County needs are represented. The anticipated impact is to maintain counseling services provided in Marshall County and work toward expanding as needed.

- 2) **Collaborate with Marshall County Ambulance:** To help maintain the financial and logistical viability of ambulance service in the service area, Marshall County

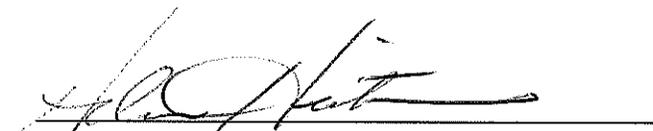
Healthcare Center Avera will continue to collaborate with Marshall County Ambulance Service by providing laundry service at no cost, assisting with ambulance paging, paying RNs to accompany patients when treatment for the transport exceeds an EMT's scope of practice, and promoting EMT and paramedic careers through the HIPE program.

**3) Collaborate with community leaders in an effort to bring a dental provider to the area:**

- a. Marshall County Healthcare Center Avera will have facility representation on a community task force to recruit a new dentist to the community.
- b. Marshall County Healthcare Center Avera will collaborate with the county health nurse in efforts to bring the dental van to Britton for pediatric dental visits annually.

**Approval**

By signing below, the officer of the Board of Trustees of Marshall County Healthcare Center Avera swears that the Board of Trustees has, at its October 11, 2022, meeting, reviewed and approved Implementation Strategy and Community Benefit Plan.

  
Signed

10/11/2022  
Date

Adrian Heitmann - Chairman Board of Trustees  
Printed Name and Title